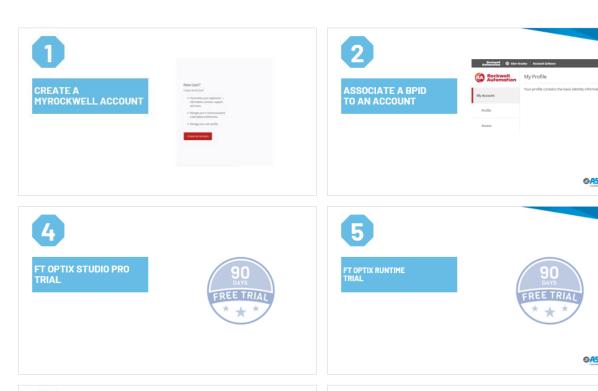
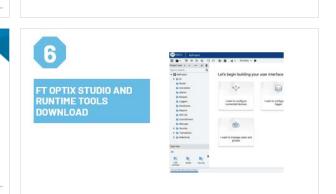
#### **GETTING STARTED GUIDE SUMMARY**





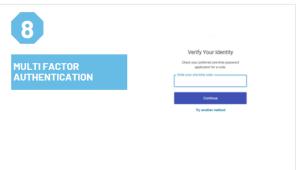
FactoryTalk Hub

3

ACCESS TO

FACTORYTALK HUB









#### New User?

Create an Account

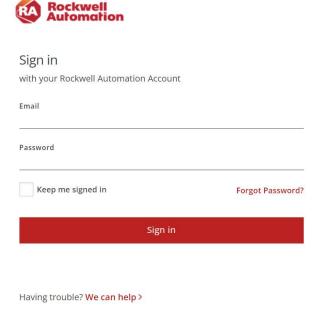
- Personalize your experience information, services, support and more.
- Manage your e-communications subscription preferences.
- Manage your user profile.

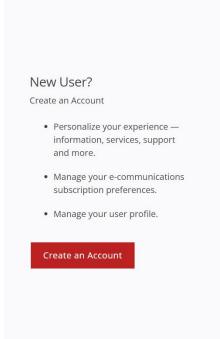
Create an Account

• If you don't have a MyRockwell account, access to:

https://www.rockwellautomation.com/account

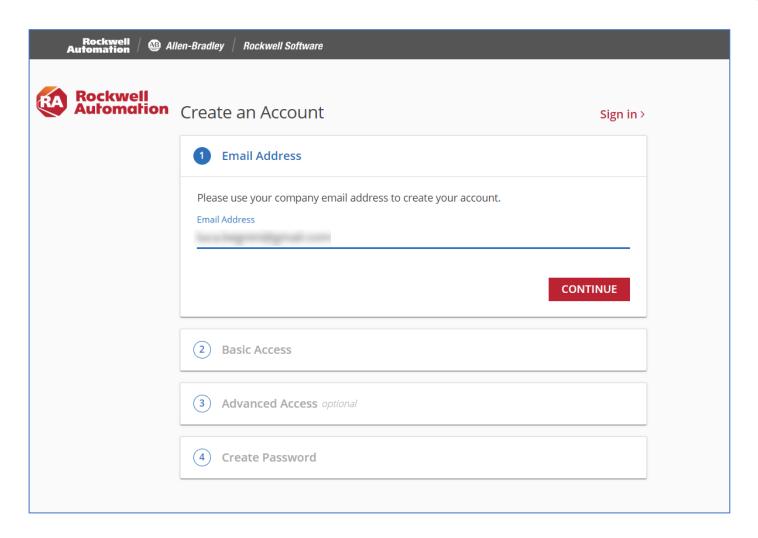
and select "Create an Account"







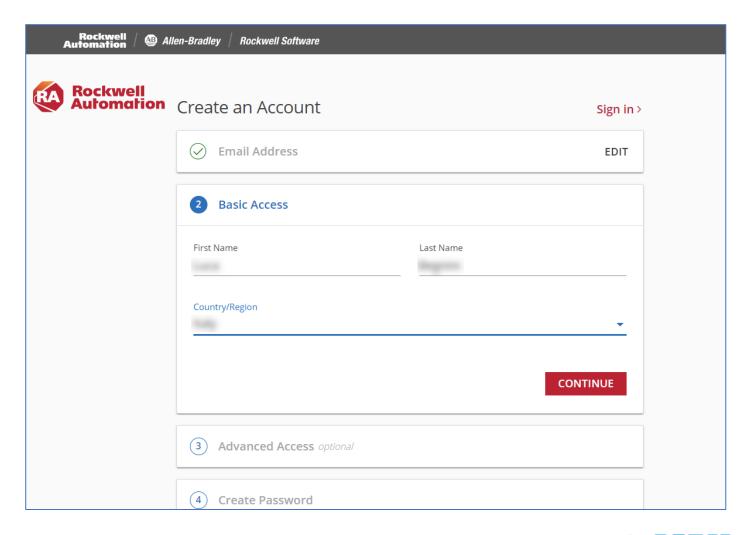
- Type in your e-mail address
- It is recommended to use company e-mail address (rather than private)





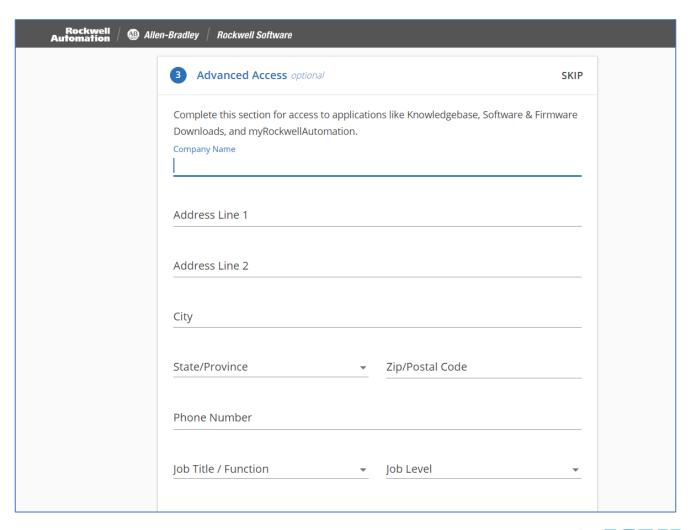
#### 2. Then fill in:

- First Name,
- Last Name,
- Country/Region



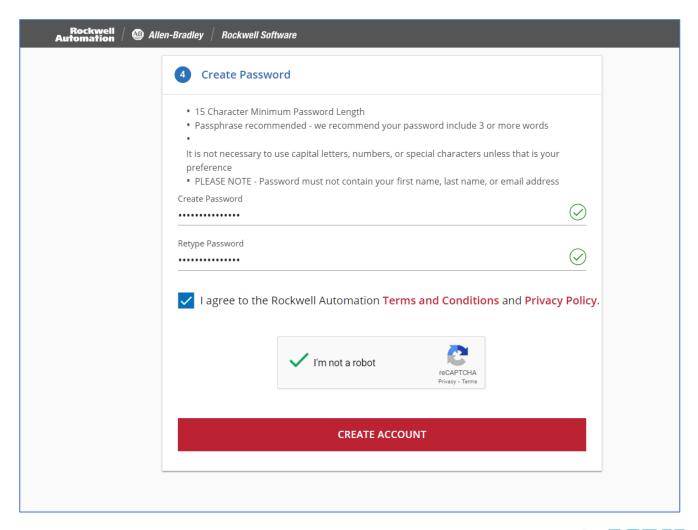


- 3. Company information step is optional and involves providing company data
- NOTE: In order to successfully download the software, the "Company Name" must be correctly filled in, but can be completed later



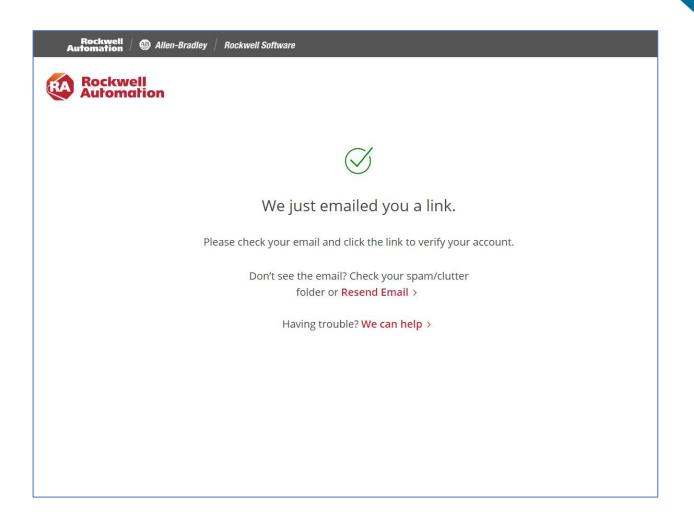


4. Define a password that meets the security criteria and select "Create Account"



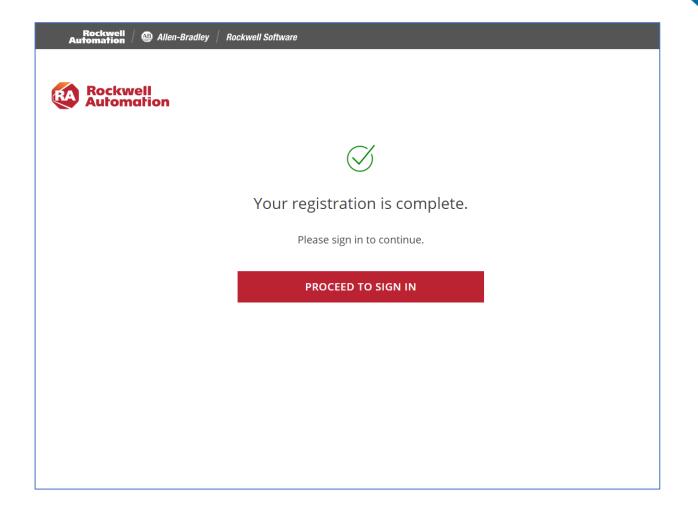


5. An e-mail will be sent containing a link to confirm the registration





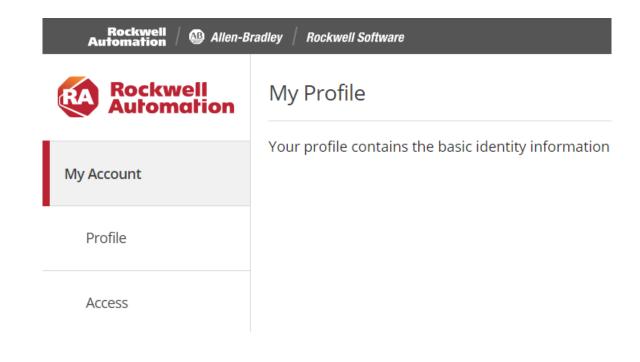
6. Once click on the link received by e-mail, registration will be completed





# 2

### ASSOCIATE A BPID TO AN ACCOUNT





If you are **evaluating** if you are going to purchase licenses Optix Studio PRO or Runtime for Optix Studio PRO or Runtime you are required to associate a BP ID you can skip and continue to Chapter 3 ASSOCIATE A BPID TO AN ACCOUNT • In order to proceed, you must have a BP ID provided by Asem Inside Sales ACCESS TO **FACTORYTALK HUB** Factory Talk Hub https://www.rockwellautomation.com/accoun and select "Sign in"

Click on the image above to follow the guide



- In order to proceed, you must have
  - a "My Rockwell" account
  - a BP ID provided by Asem Inside Sales

 access to <u>https://www.rockwellautomation.com/account</u> and select "Sign in"

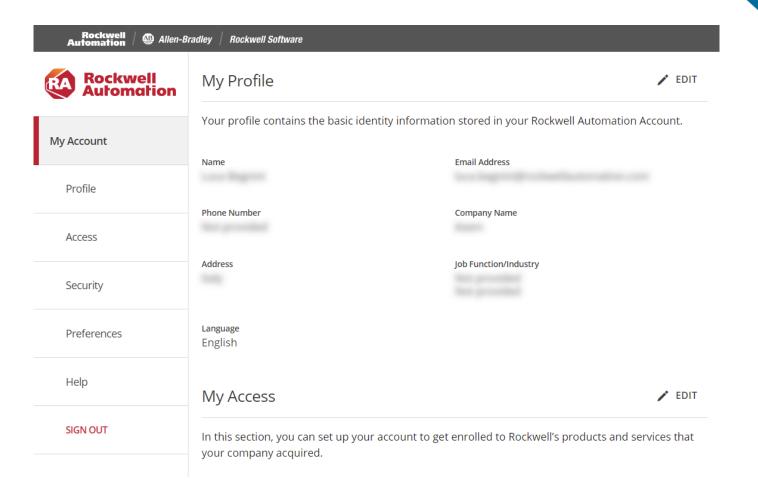


Sign in		
Keep me signed in	Forgot Password?	
assword		
mail		
vith your Rockwell Automation Account		
ign in		

Having trouble? We can help >



2. After Login, on the left menu, select "Access"





- If opening the "Access" page you receive the error code 501 means that Cookies are disabled
  - Enable cookies for rockwellautomation.com
  - Sign out
  - Sing in again
- otherwise you can try accessing:

www.rockwellautomation.com/account/onboarding/access/link-by-auth-number and then go to <a href="mailto:this-page">this page</a>

We're sorry. Something went wrong.

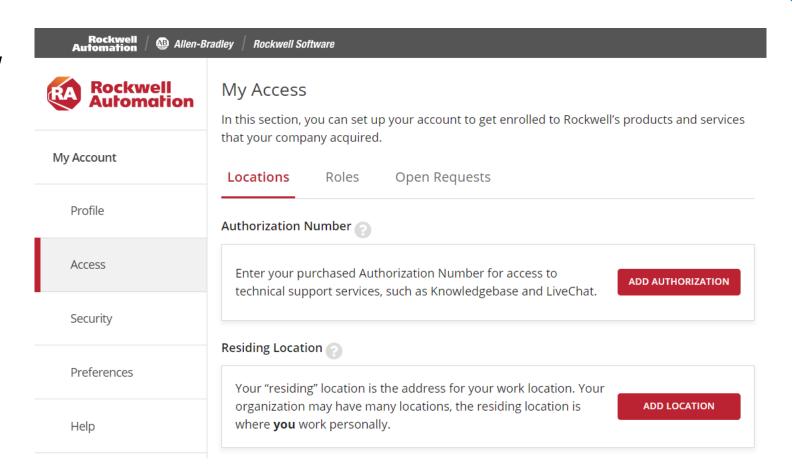
Please try again or report this error.

REPORT ERROR



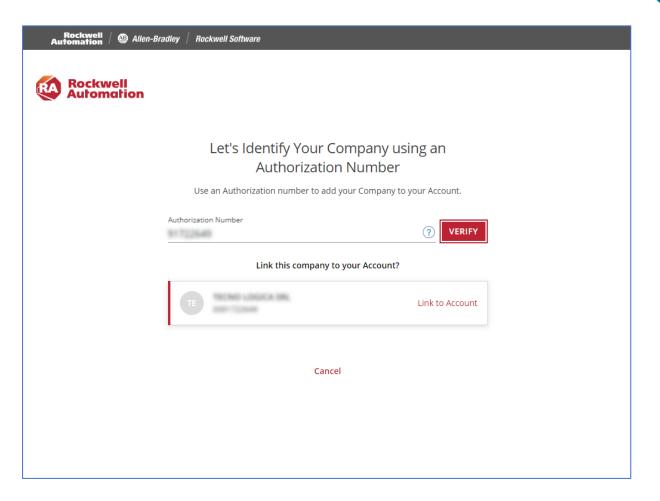


3. Then under "Locations", click on the "Add Authorization" button





- 4. In the Authorization Number field type the BP ID number provided and click on "Verify".
- 5. Look at the results and choose "Link to Account" where applicable

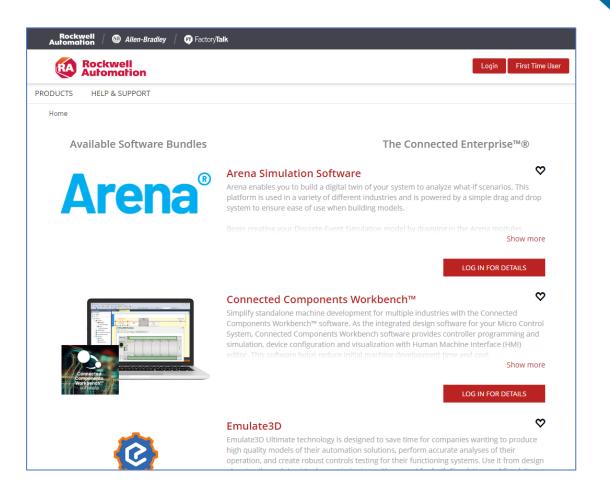




6. Finally, to make the account active for Entitlement management, go to

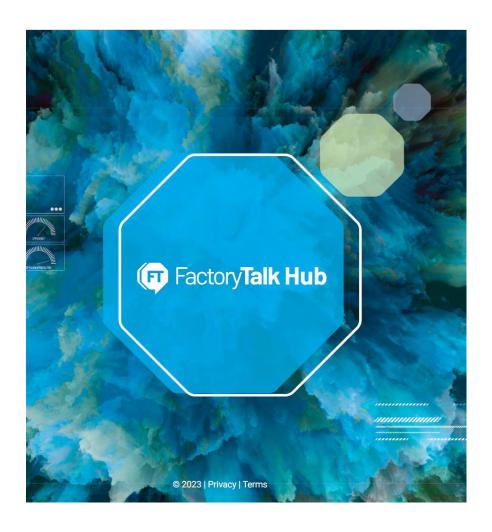
commerce.rockwellautomation.com

select "Login" and access with your MyRockwell Account









- In order to access to FactoryTalk HUB, you must have a "My Rockwell" account
- Then log on to: <a href="https://home.cloud.rockwellautomation.com">https://home.cloud.rockwellautomation.com</a>



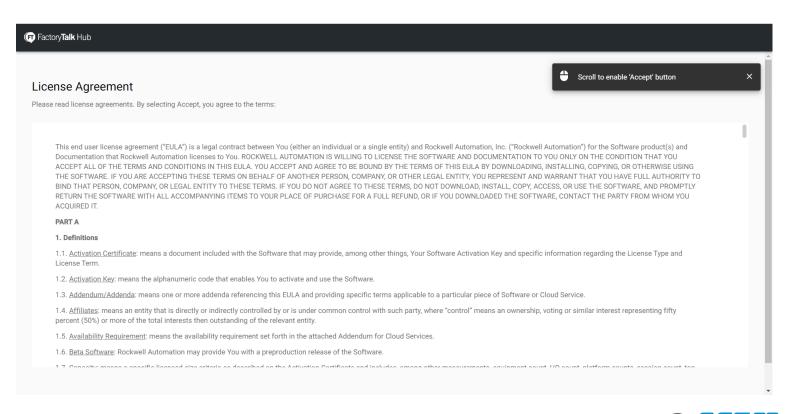


• Use the credentials of "My Rockwell" account

Rockwell Automation	
Sign in with your Rockwell Automation Account  Email  Password  Show  Keep me signed in  Forgot Password?	New User?  Create an Account  Personalize your experience — information, services, support and more.  Manage your e-communications subscription preferences.  Manage your user profile.  Create an Account
Having trouble? <b>We can help</b> >	
Copyright © 2023 Rockwell Automation, Inc. All Rights Reserved, Legal Notices   Privacy & Cookies Policy	

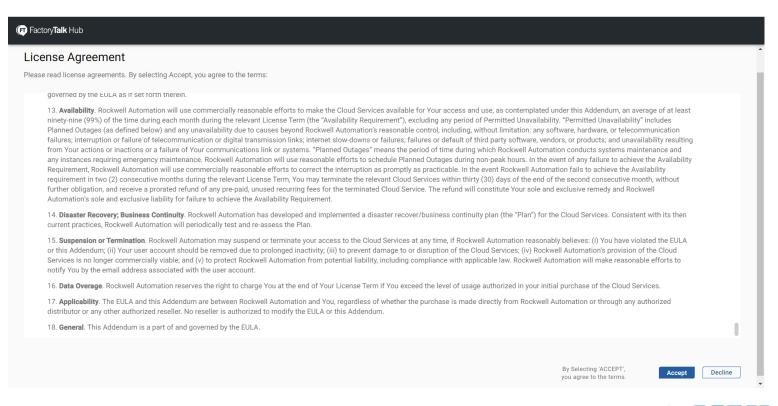


 Accept the license terms, by reading and scrolling down





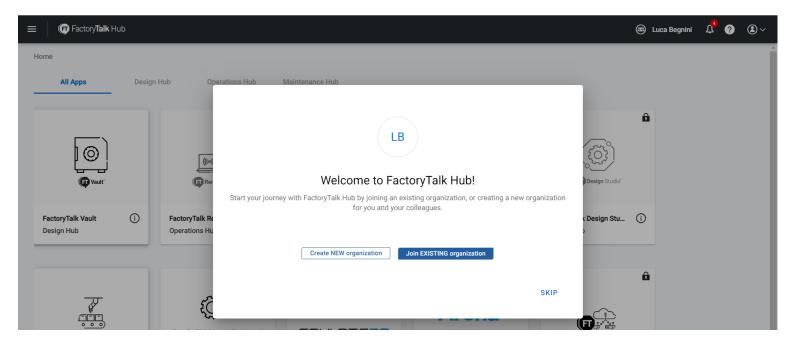
and confirm with "Accept"





#### **FACTORYTALK HUB - ORGANIZATIONS**

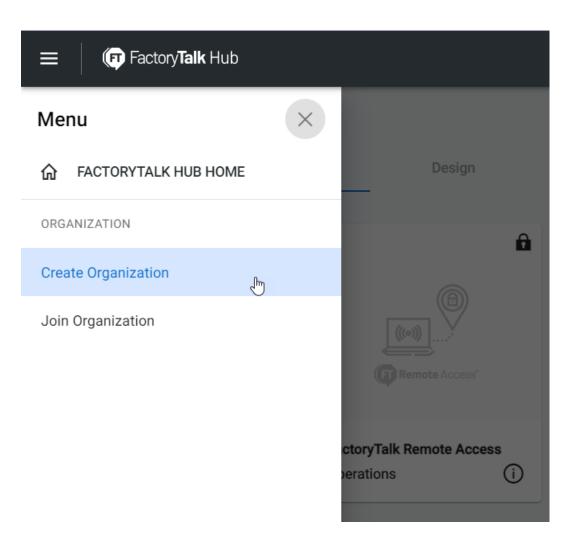
- By logging on to FactoryTalk HUB is proposed to:
  - Create a new "Organization" > click <u>HERE</u>
  - Join an existing "Organization"> click <u>HERE</u>
- NOTE: to access FT Optix portal, it's required to be part of an "Organization"





#### **FACTORYTALK HUB - NEW ORGANIZATION**

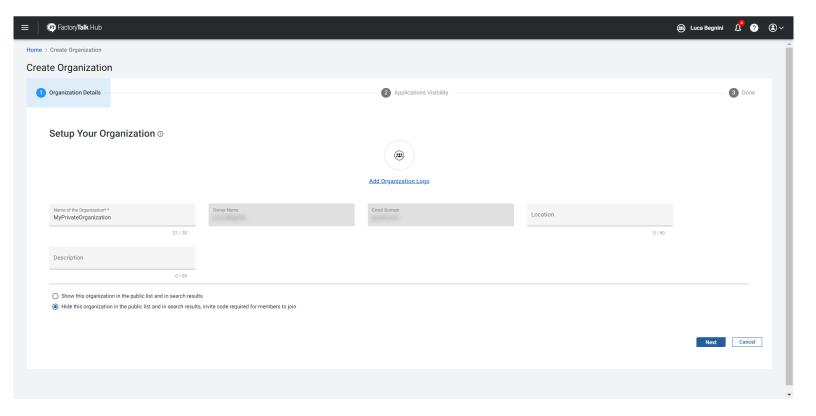
- an Organization can be created
  - by opening the Home menu
  - selecting Create Organization





#### **FACTORYTALK HUB - NEW ORGANIZATION**

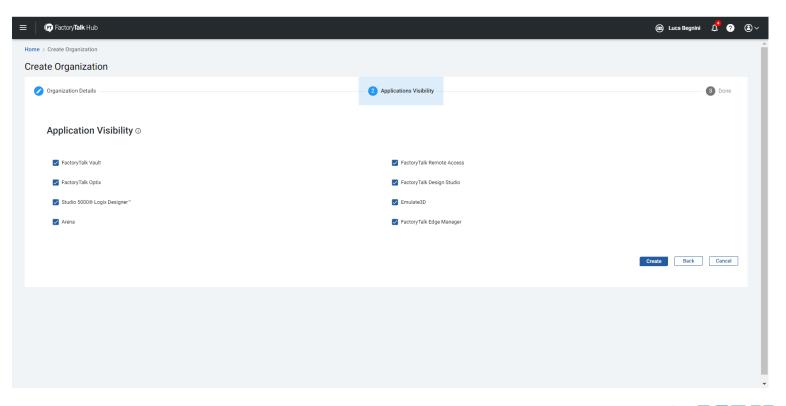
- Type in the name of the new "Organization"
- 2. Optionally define Location and Description
- 3. Optionally it is possible to set the "Organization" as public and so visible to others in FactoryTalk HUB





#### **FACTORYTALK HUB – NEW ORGANIZATION**

- Choose which "Applications" to make visible in our "Organization"
- It is possible to restrict the choose to FT Optix and FT Remote Access

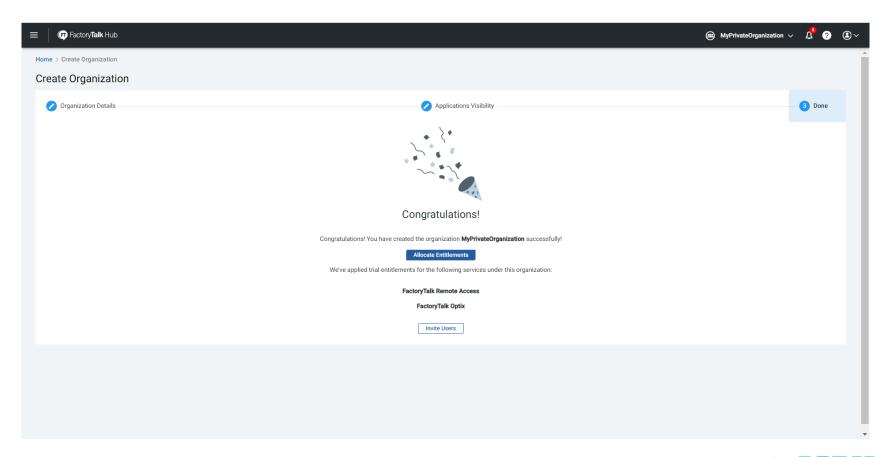




#### **FACTORYTALK HUB - NEW ORGANIZATION**

The new "Organization" has been created

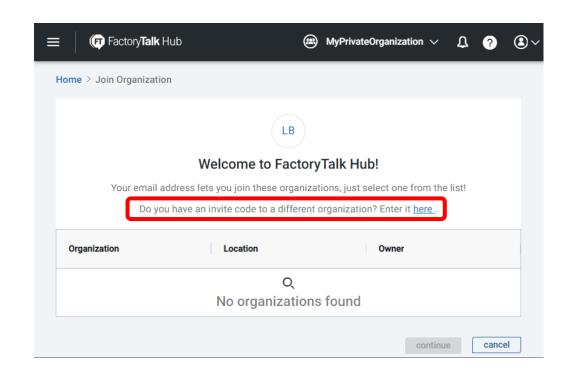
• Continue HERE

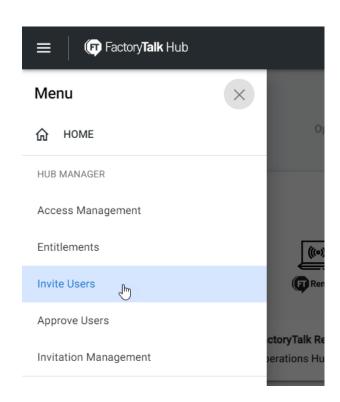




#### **FACTORYTALK HUB – JOIN ORGANIZATION**

- If our company already has an Organization, it is possible to:
  - a) Join the Organization, if we have an "Invite Code"
  - b) or ask the owner of the Organization to invite us



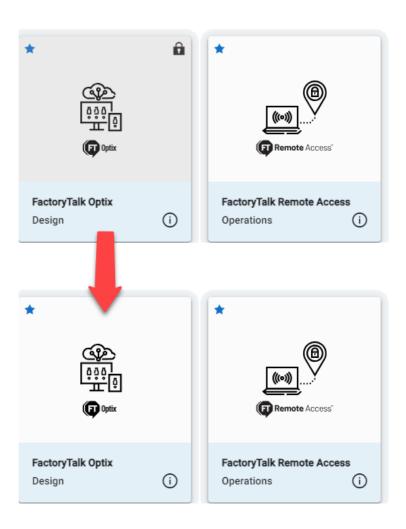






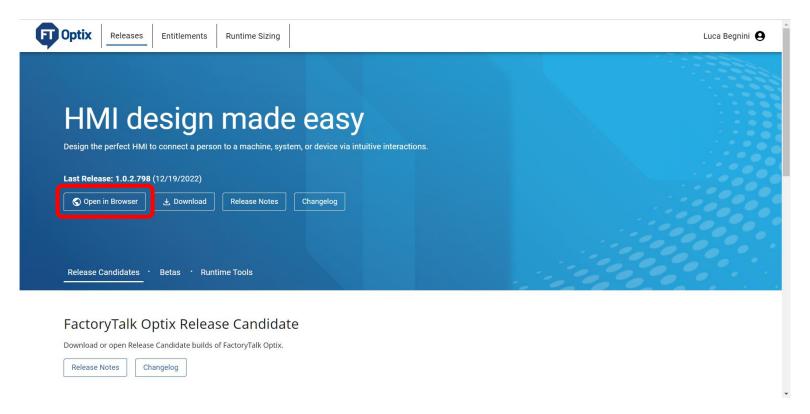


- To access the FT Optix portal and activate the 90 days trial period of FT Optix Studio PRO you need:
  - a "My Rockwell" account
  - be part of an "Organization" in "FactoryTalk HUB"
- if the FT Optix tile is locked, you need to <u>create an Organization</u>
- when all the above requirements are met, then you will be able to click on the FT Optix tile



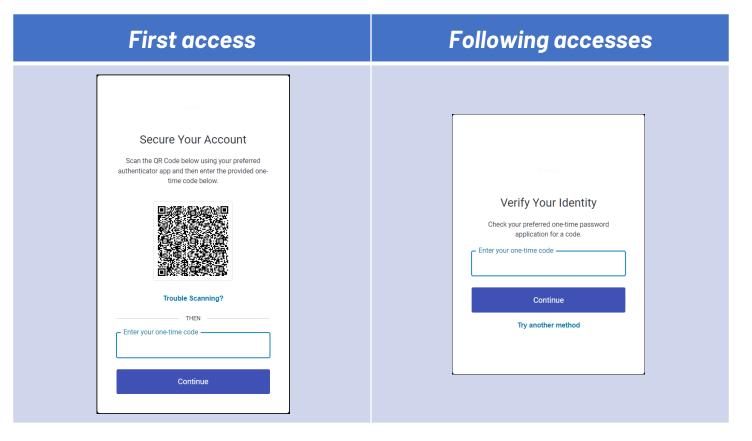


• To start the 90-day Trial of FT Optix PRO it is enough to select "Open in Browser"





 Opening Optix Studio in the browser, you will required to configure the Multi Factor Authentication or verify your identity



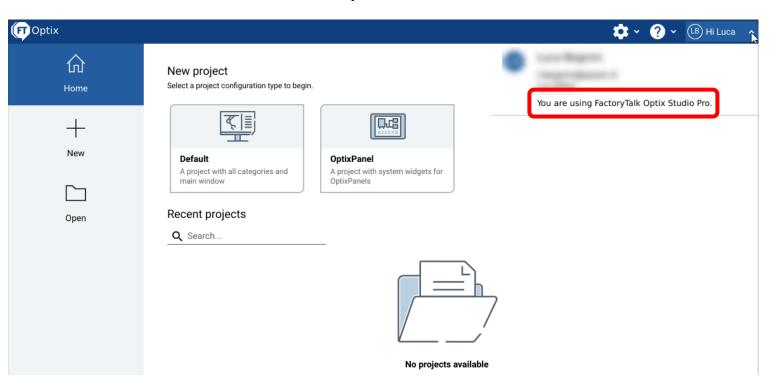




Once FT Optix Studio is opened, your 90-day Trial period is active

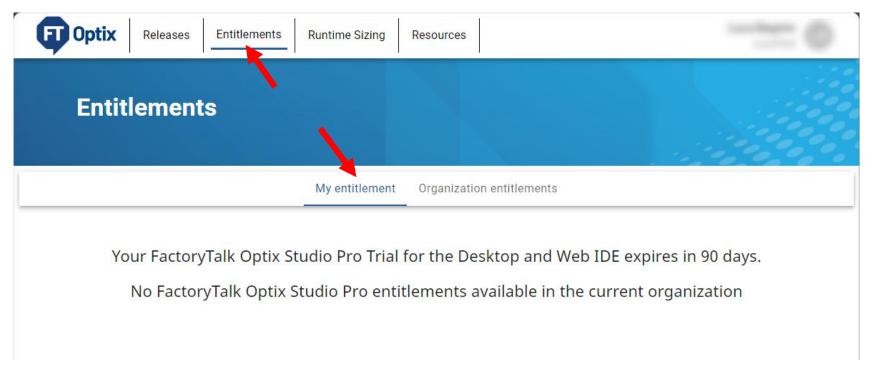
Then to use the Studio PRO Trial also on the Desktop IDE,

once downloaded and installed, is enough to make the login using the MyRockwell account





- To verify the remaining days for the Trial period:
  - select "Entitlements", on the menu of FT Optix portal
  - then verify the "My Entitlements" tab







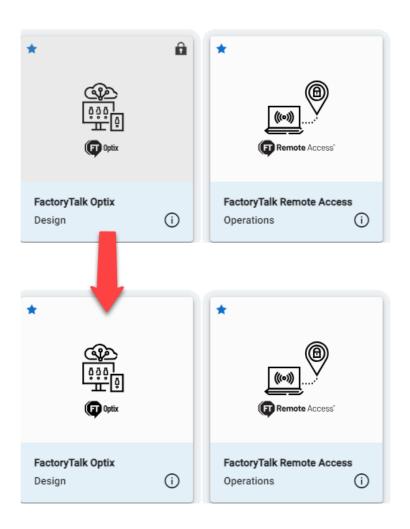
### FT OPTIX RUNTIME TRIAL





#### FT OPTIX RUNTIME TRIAL

- To evaluate/test an Optix Application with an FT Optix Runtime for more that 2 hours it's possible to request a 90-days Runtime Trial
- To request, you need:
  - a "My Rockwell" account
  - be part of an "Organization" in "FactoryTalk HUB"
- if the FT Optix tile is locked, you need to <u>create an Organization</u>
- when all the above requirements are met, then you will be able to access on the FT Optix tile



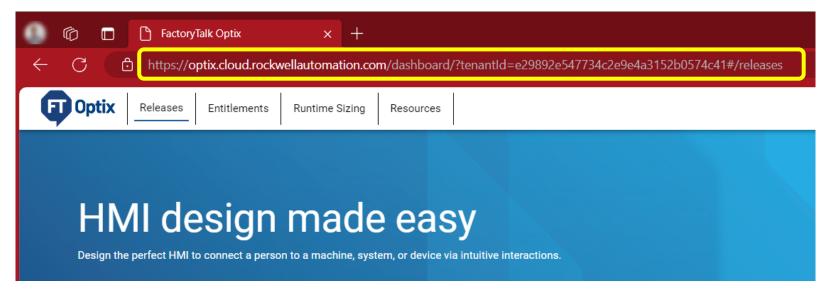


#### FT OPTIX RUNTIME TRIAL

 Once accessed to the Optix dashboard, copy the URL, that should be something like:

https://optix.cloud.rockwellautomation.com/dashboard/?tenantId=e29892e547734c2e9e4a3152b0574c41#/releases

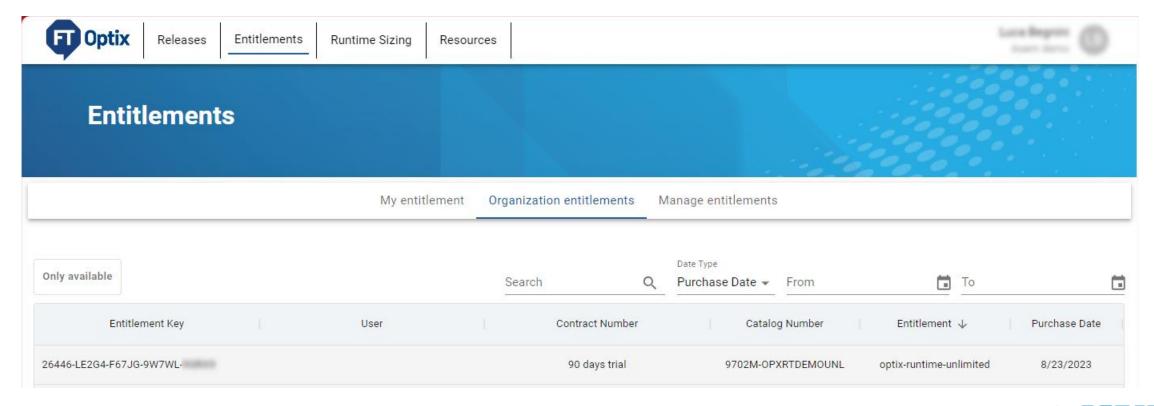
and send it to your sales representative





#### FT OPTIX RUNTIME TRIAL

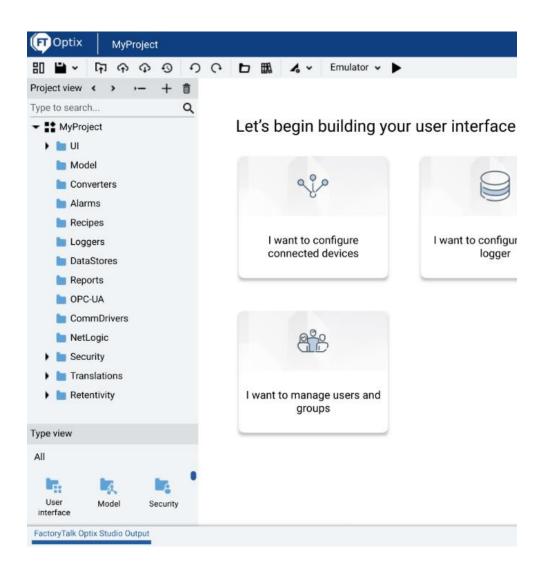
 We will generate for you the 90-days Runtime Trial entitlement and you will find on Entitlements > Organization entitlements as shown below







# FT OPTIX STUDIO AND RUNTIME TOOLS DOWNLOAD



#### FT OPTIX STUDIO AND RUNTIME TOOLS - DOWNLOAD

• FT Optix Studio (STANDARD and PRO) and FT Optix Runtime Tools can be downloaded from:



Click to the image to follow the guide



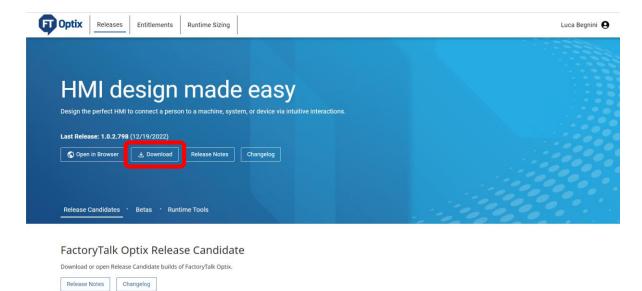
#### DOWNLOAD FROM FACTORYTALK HUB

- To download from FactoryTalk HUB, you need:
  - a "My Rockwell" account
  - be part of an "Organization" in "FactoryTalk HUB"

• When all the above requirements are met, then you will be able to access to FT

Optix Portal

- Here you can "Download"
  - Release versions
  - Release Candidate versions
  - Beta versions
- This also applies to Runtime Tools

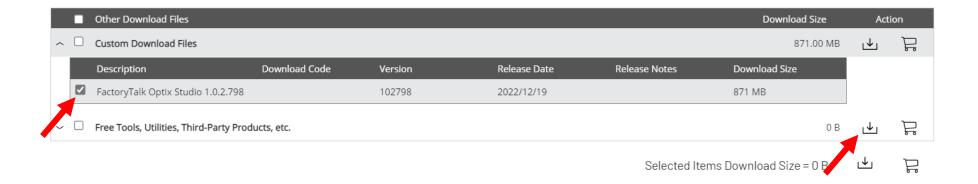




#### DOWNLOAD FROM FACTORYTALK HUB

- After selecting "Download" you will be taken to the page where you only need to:
  - select the checkbox of FT Optix Studio
  - click on the download icon





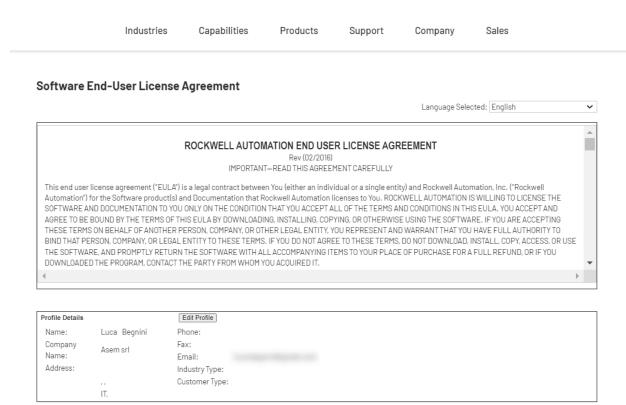


Sales

Company

#### DOWNLOAD FROM FACTORYTALK HUB

- Before proceeding with the download you will need to accept the terms of License
- The download is done via "Download Manager" (file .exe)
  - You need to run the .exe file of the Download Manager to start the download



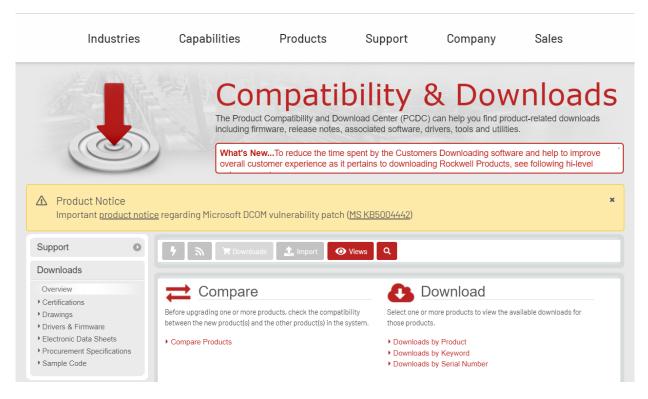
#### Export Statement:

I hereby acknowledge the Rockwell Automation terms and conditions, as well as confirm that my User Profile is correct and complete and that I will strictly comply with the Export Control section of the End User License Agreement (EULA) above. I also declare that I am not located in an embargoed country, that I am not listed on a Sanctioned Party List (SPL), and that this download will not be used in conjunction with chemical, biological, nuclear weapons activity or missile technology.



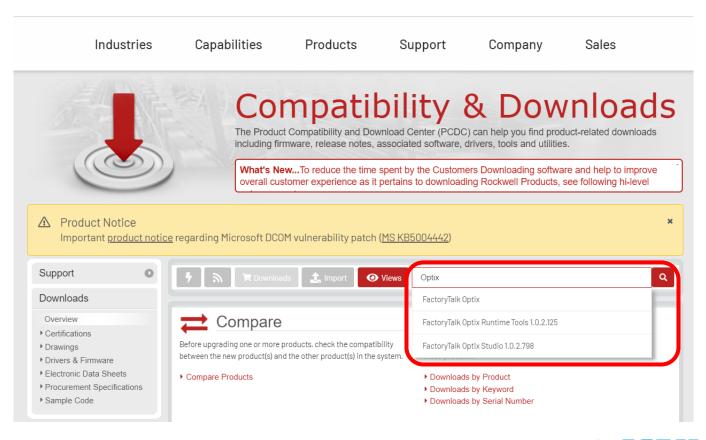


- To download from PCDC, you need a "My Rockwell" account
- Then you can go to <a href="https://compatibility.rockwellautomation.com">https://compatibility.rockwellautomation.com</a>
- Here you can download the last official version released



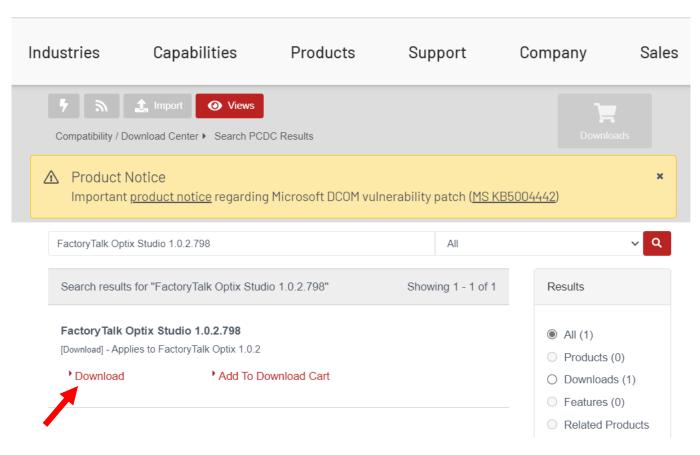


• In the search field, type in "Optix" and select FactoryTalk Optix Studio.



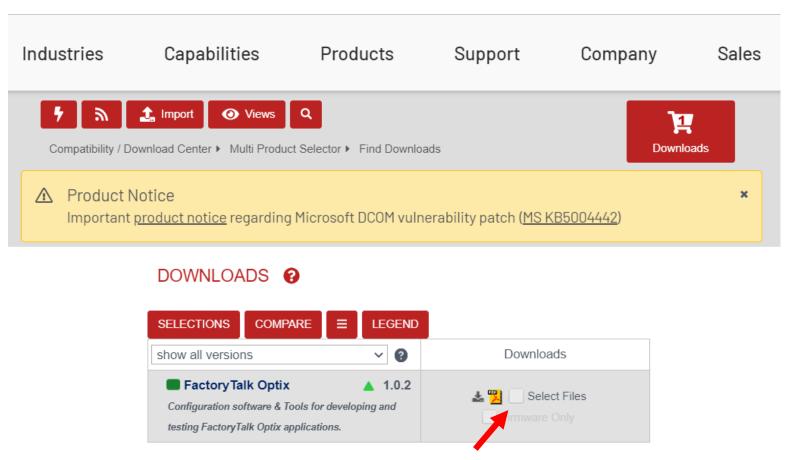


Select "Download" below "FactoryTalk Optix Studio" title



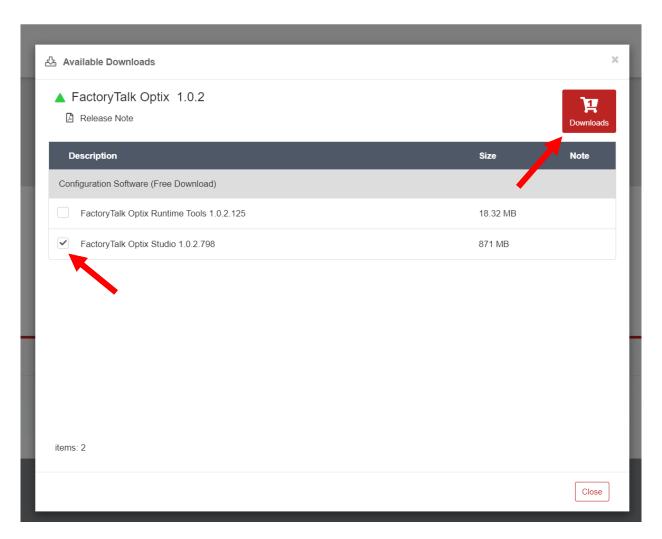


And confirm by applying the check mark to "Select Files"



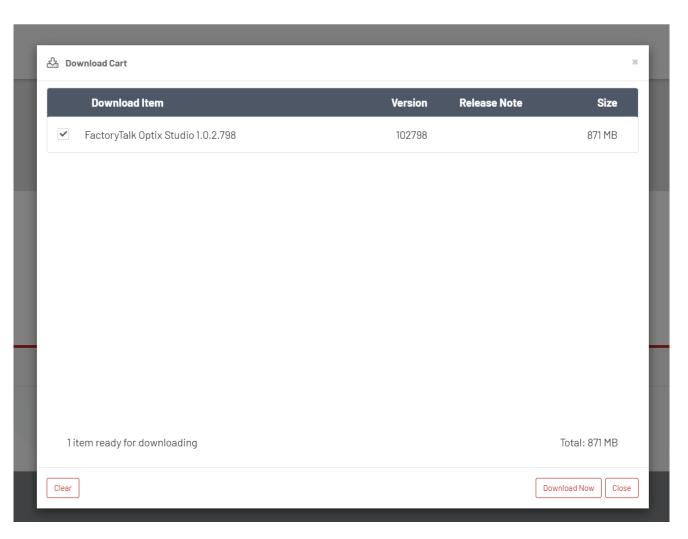


- At this point, both Optix Studio and Runtime Tools are offered
- It is possible to download both or select only Optix Studio
- Once you have made your selection, simply select the cart to start the Download



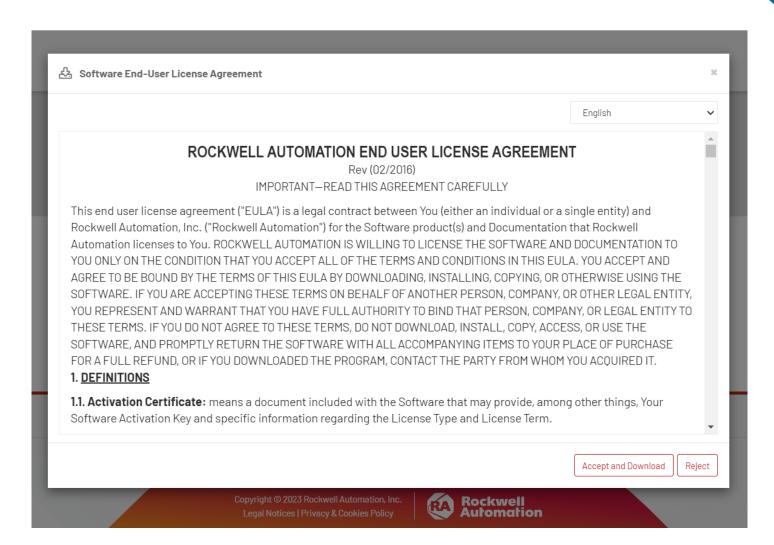


 And confirm the download with "Download Now"



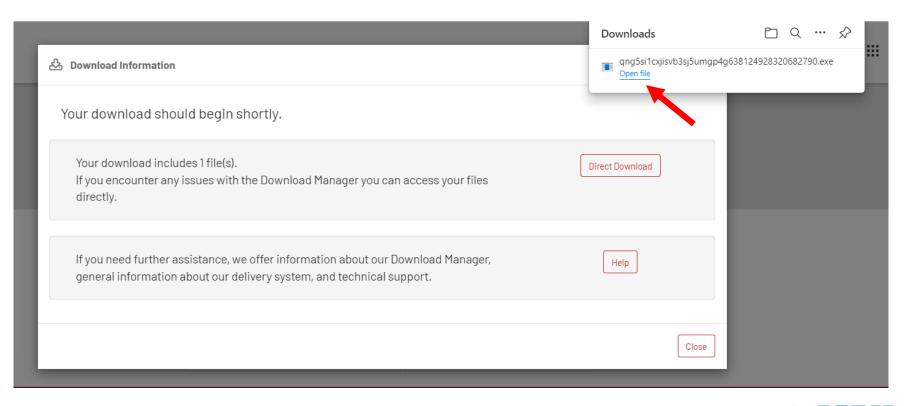


 To start the download you must to accept the License terms





- It is downloaded a "Download Manager" (.exe file)
- You need only to run the .exe file of Download Manager to start the download

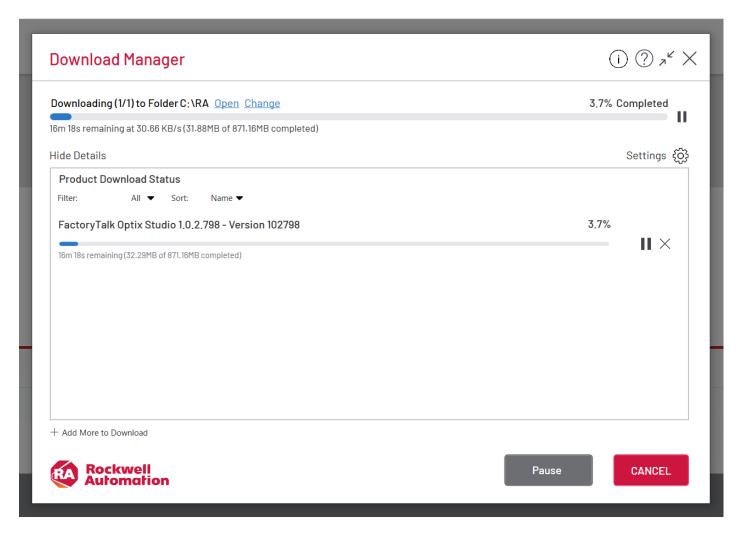




 Download Manager is running

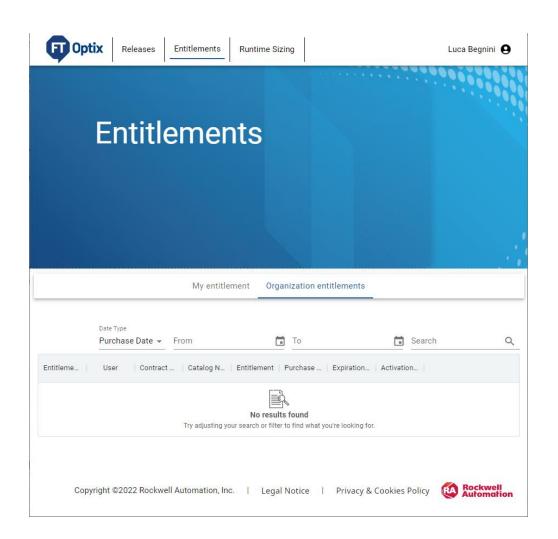
 NOTE: The files downloaded via the Download Manager will be available at local path

C:\RA\...

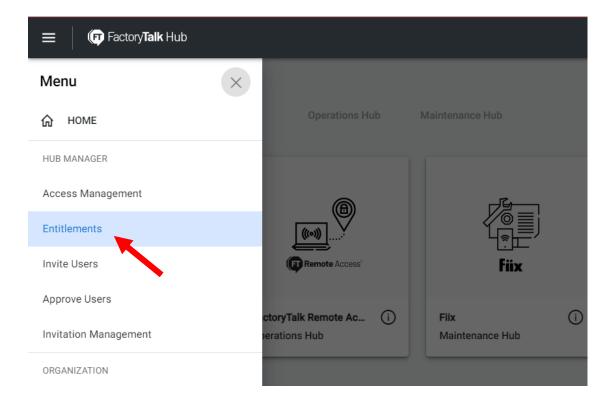






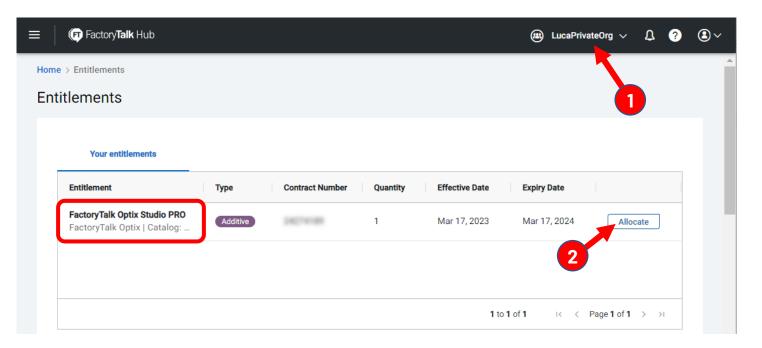


- To manage entitlements for FT Optix Studio PRO or for FT Optix Runtimes you have to:
  - already placed an Order and received the confirmation
  - Access to "<u>FactoryTalk HUB</u>" usin the same "<u>My Rockwell</u>" account, associated with the Order
  - be part of an "Organization"
- when all the above requirements are met, you can open the Entitlements page in FactoryTalk HUB



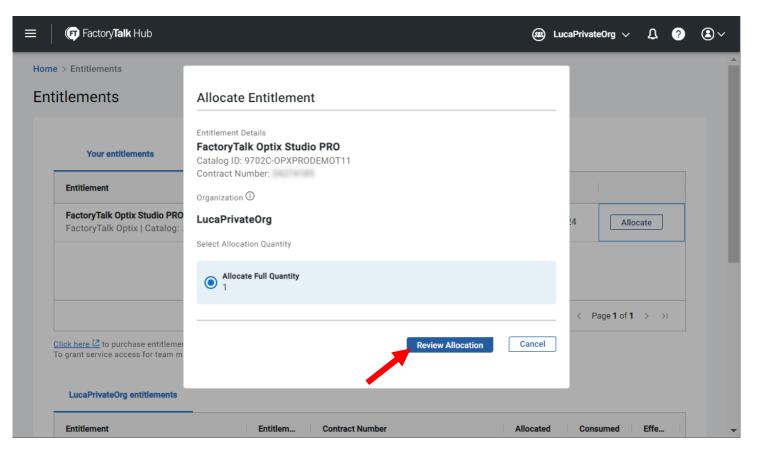


- Under "Your entitlements" you can find Entitlements assigned to you but not yet associated with an Organization.
- NOTE: Entitlements on FT Hub will expire within 1 year if not allocated !!
- To allocate Entitlements to an Organization:
  - Check/Change
     the current Organization.
     The active organization
     will be the one
     used for allocation
  - 2. Select "Allocate"



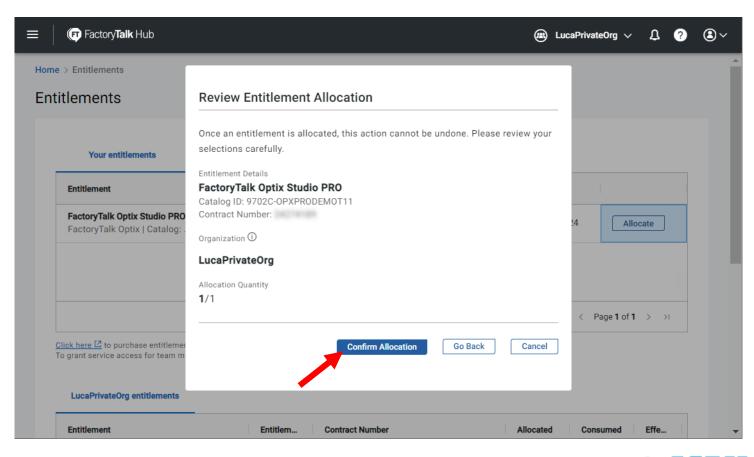


- Then review the allocation checking:
  - the Entitlement,
  - the Organization
  - the Quantity
- and then select "Review Allocation"





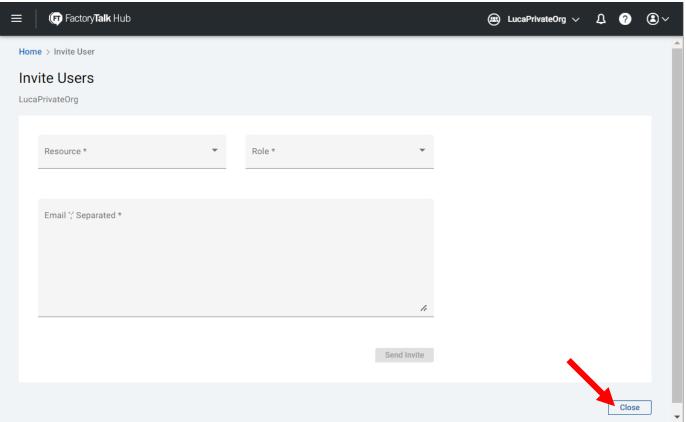
And confirm selecting "Confirm Allocation"





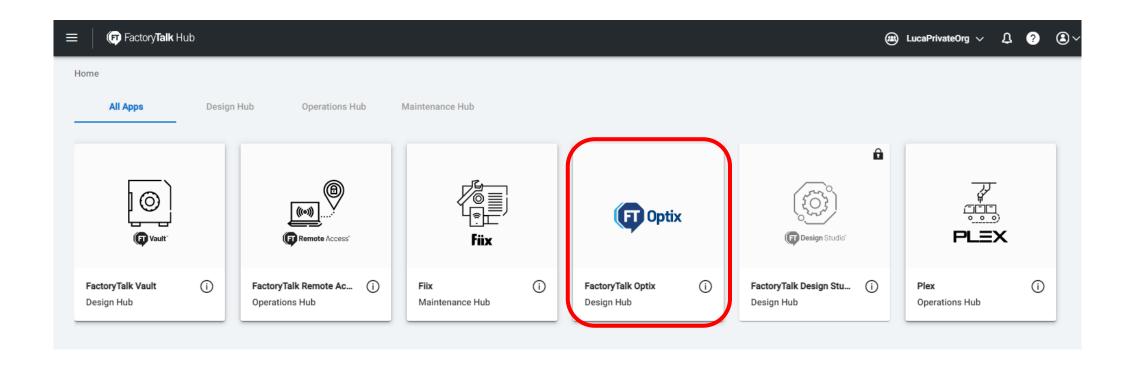
• For your convenience, now you can invite other users to the current Organization

• or skip selecting "Close"





• then access the FT Optix portal clicking on the FT Optix tile

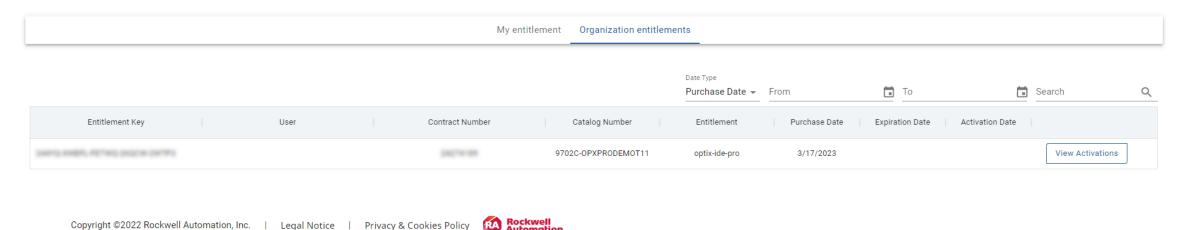




Selecting on the top the "Entitlements" tab



- the "Organization entitlements" shows the available/activated entitlements
  - Optix Studio PRO
  - Optix Runtime





#### FT OPTIX - STUDIO PRO ENTITLEMENTS

- To activate Optix Studio PRO is enough:
  - go to "My entitlements"
  - select "Activate Entitlement"

My entitlement Organization entitlements

There is an available FactoryTalk Optix Studio Pro entitlement in the current organization that can be activated.

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#### FT OPTIX - STUDIO PRO ENTITLEMENTS

• then the "My Entitlement" tab, will show Entitlement details

My entitlement

Organization entitlements

#### Entitlement details:

**Entitlement Key** 244YQ XWEFL FETWQ 26QCW-2WTF3

**Contract Number** 

**Expiration Date** 3/19/2024

Duration 365 days

24274189

luca.begnini@rockwellautomation.com

**Catalog Number** 9702C-OPXPRODEMOT11

**Activation Date** 3/20/2023

Organization

7d84bb0b-9c40-445c-b8be-7f8e5c17863f

**Purchase Date** 3/17/2023

**Entitlement** optix-ide-pro



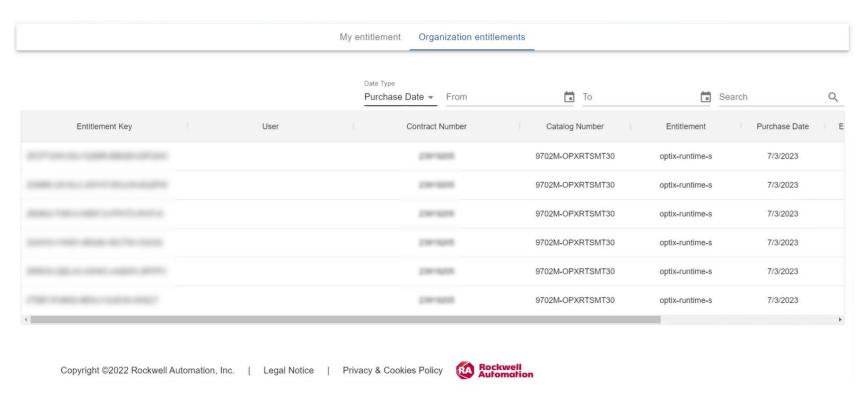
🧭 Entitlement activated successfully. If you have desktop IDE instances open, then please restart them to update the entitlement status.





#### FT OPTIX - RUNTIME ENTITLEMENTS

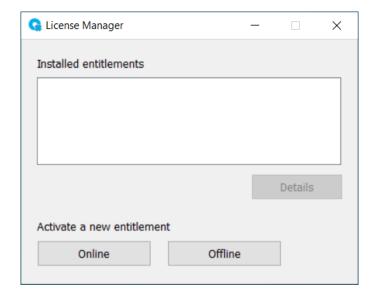
- To activate Optix Runtime entitlements is enough:
  - access the Organization entitlements
  - note one of the Entitlement Key

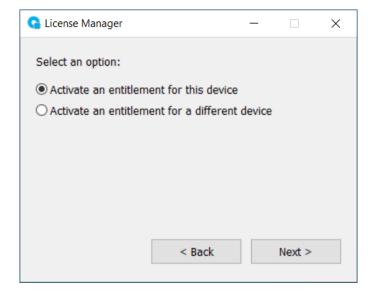


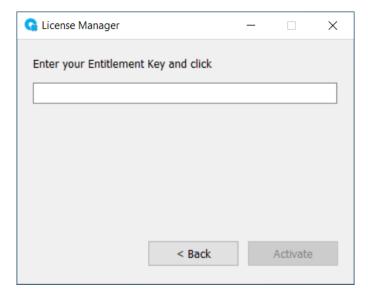


#### FT OPTIX - RUNTIME ENTITLEMENTS

- Then on the Target device:
  - open the License Manager (part of Optix Runtime Tools) and select "Online" activation
  - select Activate an entitlement for this device
  - and enter the Entitlement Key











### MULTI FACTOR AUTHENTICATION

#### Verify Your Identity

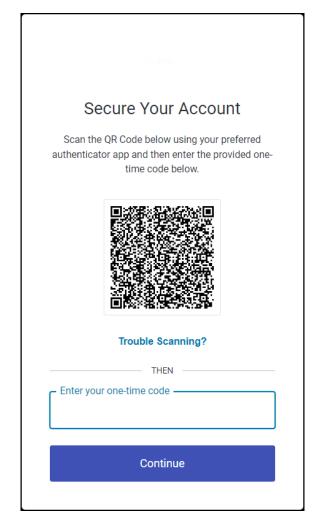
Check your preferred one-time password application for a code.

Continue

Try another method

#### **MULTI FACTOR AUTHENTICATION**

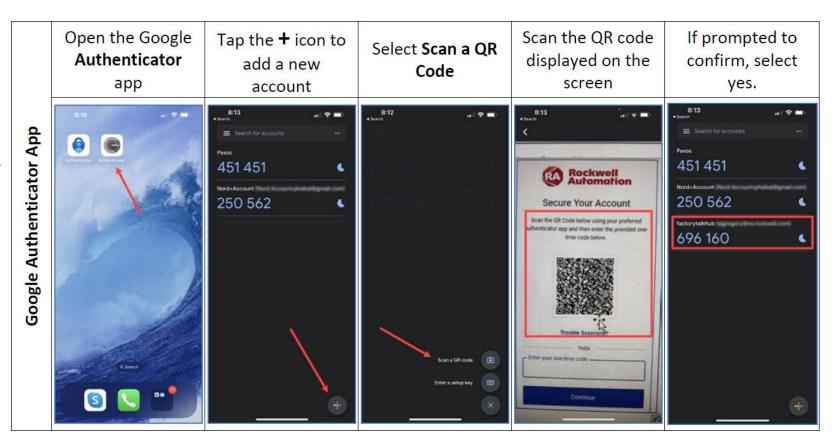
- The first time it is necessary to configure and register on one of our devices one of the two supported applications:
  - Google Authenticator
  - Microsoft Authenticator





#### **MULTI FACTOR AUTHENTICATION – GOOGLE**

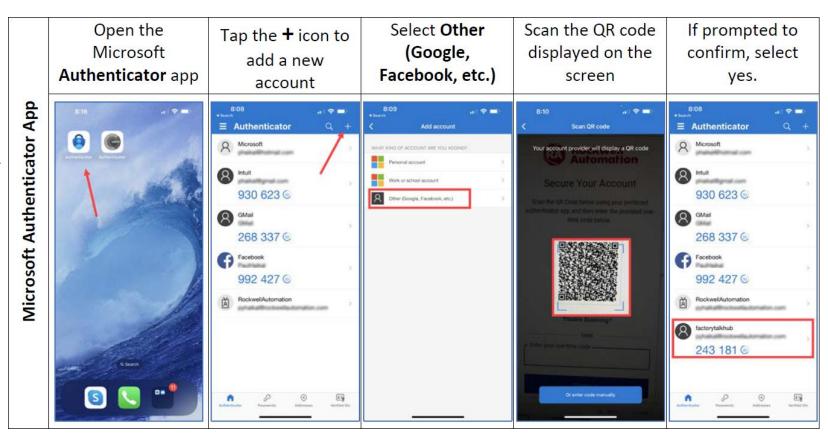
- Google Authenticator is available on Apple App Store and on Google Play
- After configuring MFA, it's possible to continue with
  - FT Optix Studio PRO Trial
  - FT Optix Entitlements





#### **MULTI FACTOR AUTHENTICATION - MICROSOFT**

- Microsoft Authenticator is available on the Apple App Store and on Google Play
- After configuring MFA, it's possible to continue with
  - FT Optix Studio PRO Trial
  - FT Optix Entitlements





#### **MULTI FACTOR AUTHENTICATION**

- If the the authentication application Microsoft Auth or Google Auth has been already configured, it is necessary to:
  - 1. Run the app on your device
  - 2. Read the code corresponding to "FactoryTalk Hub"
  - 3. type the one-time code in the window

- Continue with <u>FT Optix Studio PRO Trial</u>
- Continue with <u>FT Optix Entitlements Management</u>

